



Stephanie A. Deal  
Treasurer

April 24, 2018

### Real Estate

#### Tax Rate:

The tax rate has remained at .775 per \$100 for 2018.

### Collection Efforts:

From January 1, 2017 through April 24, 2018, we have collected 98.13% of 2017 real estate taxes and 96.26% of 2017 personal property taxes. We continue to work diligently to collect current taxes to minimize the delinquent taxes we have to pursue.

Per the County's audited Financial report which covers July 1, 2016 through June 30, 2017, we have collected \$1,035,362 in delinquent taxes compared to the prior year amount of \$597,522.

Delinquent notices are sent out following the June and December collection periods. Our delinquent collection efforts begin promptly following the due date provided on our delinquent notices. Please read about our collection tools on the back of this notice.

We are grateful for the cooperation of our citizens in our role to collect taxes.

### REDUCE THE STRESS OF TAX TIME BY PREPAYING YOUR TAXES:

Simply submit your monthly or quarterly payment along with the account number where the payment should be applied. If paying multiple accounts, please provide account numbers and specific amounts for each. Payments will be posted as directed. If receipts are needed, include a self-addressed stamped envelope with your payment. For more information, please call the office at 434-985-5214.

**Did you know?** The annual tax bill is sent in May with two payment stubs. Please retain this bill for your December payment.

**A DRIVE THRU DROP BOX** is now available for your tax payment convenience. It is located in front of our office next to the sidewalk. For safety reasons, please use the entrance closest to Celt Road so the drop box is on the driver's side of the vehicle. Proceed through the drive thru lane and exit at the top of the lot.

As this will be a new traffic pattern for all of us, please be cautious and aware of others.

**Please DO NOT leave cash in drop box.**

### ***Please resolve questions on tax assessments and adjustments promptly:***

*If you own a vehicle in Greene on January 1<sup>st</sup>, you will owe tax to Greene County for the entire year. Please call the Commissioner of Revenue's office at 434-985-5211 for questions on assessments or adjustments.*

*After 90 days, bills will be considered accurate.*

## **INFORMATION AVAILABLE ONLINE**

*Need a copy of a tax receipt?*

*Need to know balance of taxes due?*

*Ready to make a tax payment?*

This information and more is available 24 hours a day on the Treasurer page of the County website: <http://www.greenecountyva.gov/>

**WHEN MAKING A PAYMENT** in the office, please have your stubs and payment ready. This will help minimize the wait time at the window.

When mailing payment, please send stubs and/or account numbers. Include a phone number in case we have questions. Do not attach stubs to checks or tape the envelope corners.

**All payment options are located online & on the back of the tax bill.**

**JOIN OUR EMAIL LIST** to receive generic email reminders two weeks in advance of upcoming due dates which include June 5 and December 5 tax due dates and January 31 dog tag due date. Please send an email to [Treasurer@gcva.us](mailto:Treasurer@gcva.us) with "email updates" in the subject line.

This email is only used for the reminder service and is only checked periodically. Please do not use it to ask tax related questions. Please call the office using the numbers provided below.

### **NORMAL WINDOW HOURS**

8:30 a.m. – 4:30 p.m.  
Monday through Friday  
434-985-1456  
434-985-5214

### **EXTENDED HOURS**

8:00 a.m. – 5:30 p.m.  
June 1, 4, 5  
December 3, 4, 5

### **Dog Tags are due January 31<sup>st</sup> each year:**

Login to our website for more information.

### **Collection Action Tools:**

We initiate collection efforts following each due date. If you are unable to pay on time or have fallen behind on your taxes, it is important that you contact us at 434-985-1456 to establish payment arrangements. We prefer to work with you to establish a plan. Unpaid tax accounts may be subjected to the following collection tools which will result in additional fees:

- DMV Stop withholding – prevents the issuance of tags until taxes are paid
- Bank Lien – allows us to request funds directly from a bank account
- Wage Lien – allows us to request 100% of take home pay
- Seizure of property – allows us to seize property and sell it to recover taxes
- Warrant – allows us to be given judgment which negatively impacts credit reports
- Judicial Sale of Property – property can be sold by our attorney to pay the taxes